

E-Consult Roles, Responsibilities and Decision-Making Process

Discussion of Draft Roles, Responsibilities and Decision-Making Process

- As part of a joint pilot of electronic consult, community partner organizations will require commitment to agreed-upon roles and responsibilities and a decision making process

Examples:

Roles

- Executive Champion
- Clinical Champion
- PM/Technical Lead
- Payment
- Regulatory
- PCP Lead
- Specialist Lead
- Reporting

Responsibilities

- Define Specialties
- Workflow Analysis
- Guidelines/Practices
- Integration
- Training
- Implementation
- Contracting
- Grant Management
- Communications
- Evaluation

Decision-Making

- Vendor Selection
- Contract Management
- Program Participation
- Program Scope
- Program Participants
- Risk Mitigation
- Notice of Termination

Discussion

- Roles and Responsibilities:

- What additional staffing needs to we foresee in supporting this effort?

- Decision-Making Process:

- What considerations should be included to ensure we can address issues that may arise?

- Program decision-makers at each organization:

- Which CHC leaders need to be engaged in the discussion in order to move forward?

- What are next steps to facilitate the engagement of key stakeholders?