

CHCN Econsult Appreciation Event Facebook Post.

“Three things make me happy,” said Ghassan Jamaledine, MD, Chief Medical Officer at Alameda Health System at a recent gathering in Oakland. “One, connecting with a stranger; two, helping someone I don’t know; three, learning.” A partnership between AHS specialists and Community Health Center Network (CHCN) health centers has brought Dr. Jamaledine such happiness.

AHS and CHCN providers convened at the Impact HUB in Oakland on June 8th to celebrate the success and new relationships born of a specialty consult partnership. Using the RubiconMD platform from any device, CHCN primary care providers (PCPs) now easily consult with AHS and other specialists, better caring for patients and reducing costs. The partnership has improved care coordination between PCPs and specialists, enhanced patient experience and a reduced unnecessary specialist and ER visits.

Gil Addo, CEO of RubiconMD, described the goal of the e-consult partnership as a movement toward democratizing medical expertise. He expressed gratitude to CHCN for taking a chance on RubiconMD. The result, he says, is a partnership of, “primary care, managed care and a health system – the holy grail of an e-consult system.”

Alameda County Supervisor Wilma Chan thanked providers for their role in care and improved coordination of care and reiterated the County’s commitment to community health centers, to Medi-Cal and care for immigrant communities. “What keeps me going everyday are the values of the people in the East Bay to make better health for our patients,” said Chan. The specialty e-consult partnership illustrates that region-wide commitment.

Photos from the event: <https://www.flickr.com/photos/40005308@N06/sets/72157682723672201>